

INFORMATION PACK



24 REFRESHING DAYS Inner and outer journey ...

TOUR DEPARTS 14 MAY, 2020 (escorted from New Zealand by Stu McGregor)

This is our 8th escorted tour on The Way of St James

FOR ALL ENQUIRIES, CONTACT:

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Way of St James

WELCOME TO TOURS DIRECT

Positive Outlook

Tours Direct is 100% New Zealand owned and operated and has been in the escorted tour business for more than 21 years. We specialise in tours to some of the world's most exotic destinations.

We have a reputation for excellent personal service and our Tour Leaders are among the best in the travel business.

Our research is ongoing and the outlook is positive for more off the beaten track and intriguing journeys.

Delightful Discovery

Tours Direct aims to give you a fun, stress-free holiday of delightful discovery.

Small Group Touring

The Way of St James tour is limited to a maximum of 17 travellers.

The average group size with Tours Direct is 15.

All our tours are escorted from New Zealand.

Very Inclusive Tours

Tours Direct's escorted tours are very inclusive.

All airfares, airline ticketable taxes and fuel surcharges, group tipping, stopovers, accommodation, transportation and comprehensive sightseeing with a professional guide are included.









DATES

- DEPARTS: Thursday 14 May, 2020
- **RETURNS**: Saturday 6 June, 2020
- LENGTH OF TOUR: 24 days (Auckland to Auckland)



TOUR OVERVIEW

A walking tour with a difference; this trip follows the Camino (Way of St James) from France into Spain. Each day there is the opportunity to walk as much or as little as you like. Carrying on the many traditions of the Camino, this trip incorporates the flavour of this 1,000 year old pilgrimage.

ITINERARY HIGHLIGHTS

- Breathe in the beauty and history of Paris.
- Take the train to Southern France and enjoy the beautiful countryside, great food and excellent wine.
- Wander around historic Le Puy, a medieval town and one of the traditional starting points of The Way from France into Spain.
- Walk in some of the prettiest French villages as we travel down towards the Pyrenees.
- Simplify your life for several weeks as we journey through stunning scenery and take time to enjoy pastures, forests and quiet chapels.
- Have the flexibility to walk most days or to move ahead in our private coach if the legs are tired and the coffee is calling.
- Partake in picnics as we have communal meals along the way.
- Stay in medieval towns where pilgrims past and present have come to sit a little in the churches and reflect on life less hectic.
- Pass fortresses, palaces, vineyards, cemeteries and churches enough to satisfy the most earnest historian and keenest photographer.
- Attend a Holy Mass at Santiago de Compostela.
- Travel to Finisterre, literally the "end of the land", and see the traditional end of the Way of St James.
- In Barcelona go inside Gaudi's incredible Sagrada Familia.
- Be entertained at a lively Flamenco Show.



IN BRIEF

MAY 2020	OVERNIGHT
Thursday 14	Singapore
Friday 15	in flight
Saturday 16	Paris
Sunday 17	Paris
Monday 18	Paris
Tuesday 19	Le Puy
Wednesday 20	Le Puy
Thursday 21	Cahors
Friday 22	Moissac
Saturday 23	Moissac
Sunday 24	St Jean Pied de Port
Monday 25	Logrono
Tuesday 26	Burgos
Wednesday 27	Burgos
Thursday 28	Leon
Friday 29	Ponferrada
Saturday 30	Santiago de Compostela
Sunday 31	Santiago de Compostela
JUNE 2020	
Monday 1	Santiago de Compostela
Tuesday 2	Barcelona
Wednesday 3	Barcelona
Thursday 4	in flight
Friday 5	in flight
Saturday 6	arrive NZ

ITINERARY 14 May – 6 June, 2020

<u>MAY 2020</u>

Thursday 14 GOODBYE, NEW ZEALAND

We sink into our seats on our Singapore Airlines jet. With New Zealand behind us – we're on our way to Europe! But first, an overnight stop in Singapore.

Rendezvous Hotel



Friday 15 SINGAPORE DAY (B)

A free day to sightsee or shop in this lively city, before we transfer to the airport this evening. (We have a late hotel checkout time: 6.00pm).

Saturday 16 PARIS ARRIVAL

On arrival in Paris this morning we'll clear customs and immigration and be taken to our hotel. (We have an early check in booked and so we can go to our rooms straight away).



There will be opportunity to explore the local area, take in some daylight and try and adjust those body clocks to European time.

Hotel Le Marceau Bastille

<u>Walking Note</u>: The following notes about walks are a guide only. Each tour group has different levels of fitness and requirements. As we get to know each other better these walks can be altered to be longer or changed depending on the group. Grade 1 (easy) to Grade 5 (mountainous).

Walkers: Urban Walking Paris (Grade 1, 1 km in the city centre)

Sunday 17 A STEP BACK IN TIME (B)

The day is free to do what you wish with... but if you would like to come along with me I'll take you for a walk in the oldest parts of Paris where we will uncover some glimpses of medieval Paris and connections to St Jacques (St James).

Walkers: Urban Walking Paris (Grade 1, 4 kms in the city centre: morning) Urban Walking Paris (Grade 1, 4 kms in the city centre: afternoon)

Monday 18 **TIME TO EXPLORE (B)**

Another day to adjust and take in those glorious sights of Paris. If you would like to come along with me I thought today we could visit Montmartre in the morning and the Louvre in the afternoon.

<u>Walkers</u>: Urban Walking Paris (Grade 2, 3 kms in the city centre: morning) (Metro use: Grade 2)



Tuesday 19

Today we start on our journey south. After breakfast we make our way to the Train Station to catch the TGV to Lyon. This very fast train will whizz us by beautiful countryside and take us into the heart of Southern France. At Lyon we will be met

PARIS – LYON – LE PUY (B, D)



by our local guide and coach and travel on to Le Puy-En-Velay.

I must confess I adore this small town. It has a rich and varied history and it is just so walkable. It is here we will find the path decorated frequently with scallop shells and get that sense we are following a way significant to thousands before us.

This evening we have dinner at our hotel.

Ibis Styles Le Puy-en-Velay

Wednesday 20 CHARMING LE PUY (B)

Le Puy is considered one of the traditional starts for the walk to Santiago de Compostela. It has a mix of architecture and we'll get to know it a little better with a guided tour of the centre. High on our list of must sees is the Cathedrale Notre Dame du Puy (UNESCO World Heritage Site).

Lunch is at your own discretion and the afternoon is free. If you like you can come with me and we can find some interesting things to do in and around Le Puy. There is the fascinating Saint Michel d'Aiguilhe Chapel, high on its hill which also provides a grand view across the town.

Walkers: Le Puy (Grade 2, 3 kms in the village centre.)

Thursday 21 LE PUY – CAHORS (B, D)

Its an exciting day today because we get underway on our journey across the countryside as we follow the French part of the Way of St James.

In our travels we will be moving towards Cahors with stops to walk in the charming villages of St Come, Estaing and Conques.

When we arrive at Cahors we will check into our hotel and later have dinner together at the hotel restaurant.

Cahors has a rich history and still has many reminders of its Roman and medieval past.



Hotel La Chartreuse

<u>Walkers:</u> St Come to Espalion (Grade 2.5, 5 kms. We climb a hill through a beech forest, pass vistas of the countryside. We pass a quarry and then on up to the Madonna overlooking the valley. Then its downhill beside an ancient stone wall to the village of Espalion.)



Friday 22 CAHORS – MOISSAC (B, D)

Today we move on to Moissac.

This town is a canal crossroads between the Atlantic Ocean and the Mediterranean Sea.

It was a golden town in the Middle Ages and has suffered with modernisation but I am sure we will unearth together some glimpses of why this town was such an important step on the Way of St James.

When we reach Moissac we will check into our hotel. Later on we will enjoy dinner together.

Hotel L'Armateur

<u>Walkers</u>: Urban walking Cahors (Grade 1, 2 km across town. A very pretty place with an impressive medieval bridge (bring on the Knights) and walk along the river.)

Lauzerte (Grade 2, 1 km up to this hill-top village with stunning views across the plains.)

Durfont to St Martin (Grade 1.5, 3 kms. Starts in the village, along the road, turns right into the country and follows the hill line to St Martin, a small church on the ridge line.)

St Martin to Moissac (Grade 2, 9 kms. The GR65 travels down through the valley, crosses the main road and follows a track through a young forest. Then its across farm land, past country homes and finally a descent into Moissac to the hotel.)

Moissac (Grade 1, 2.5 km along the canal, to the boat bridge and back.)

Saturday 23 MOISSAC – AUVILLAR – MOISSAC (B)

Now for something a little different. We will begin the day with a walk around Moissac and then travel to Auvillar, one of France's most beautiful villages. So this is the day to have that camera battery charged and space on a memory card.

Many artists have found inspiration from this village, so if you are that way



inclined tuck in some paper, pencils, watercolour and/or ink.

We will return to Moissac to have the rest of the day free to explore and enjoy.

Walkers: Urban walking Moissac (Grade 1, 1 km around the ancient town centre.)

Auvillar (Grade 1, 1 km around charming village.)

Boudou to Moissac (Grade 2, 7.5 kms. Downhill along a ridge walking on a secondary road. Crossing though vineyards and orchards the GR65 meets the road again but proceeds to the canal tow path into Moissac. Very beautiful.)

Sunday 24 MOISSAC – LOURDES – ST JEAN PIED DE PORT (B)

Gathering ourselves up we will move on towards St Jean Pied de Port, our last stop in France before we enter Spain.

We will stop along the way to take in Lourdes – a very special place with unique properties.

We will then travel to St Jean Pied de Port where we will follow in the footsteps of Richard the Lionheart. Well not really, as good old Rich destroyed the original place in 1177 after a seige. However when it was rebuilt shortly after by the Kings of Navarre they did a pretty nice job. But I'll let you decide for yourself.

This town is another significant place on the Way of St James as pilgrims stopped to take a breath before taking on the Roncevaux pass across the Pyrenees, an arduous mountain crossing.

Hotel Ramuntcho

<u>Walkers</u>: St Jean-le-Vieux to St Jean Pied de Port (Grade 2, 4 kms. Starts in a little village and follows a secondary road downhill and through other small hamlets. Just before St Jean Pied de Port there is a steep hill and then its through the Pilgrim's Gate and down the cobbled streets to the river with the main church on the left.)

Monday 25 ST JEAN PIED DE PORT – LOGRONO (B, D)

So it's over the hill to Spain we go ... We will cross the Pyrenees by coach and during the day visit Roncesvalles and Pamplona before we reach Logrono.

Pamplona is famous on a number of counts: the running of the bulls, the goodlooking people and red handkerchiefs. I'll explain more when we get there. Whilst in Pamplona we will have a guided visit.

In Logrono we have dinner at our hotel.

Hotel Gran Via

Walkers: Auriltz/Burguata to Aurizberri/Espinal (Grade 1.5, 2.5 kms). Following the



path through woods and across small streams this is nice introduction to the Spanish part of the Way.

Urban walking Pamplona (Grade 1.5, 2 kms. A truly interesting walk around this atmospheric city; lots of statues, local colour and tidbits of fascinating history.)

Puerta La Reine (Grade 1, 1 km. Village walking, flat across the town along the medieval streets to its famous bridge.)



Tuesday 26 LOGRONO – BURGOS (B, L, D)

A full day today as we will travel from Logrono to Burgos taking in Santo Domingo de la Calzada and San Juan de Ortega.

In the morning we will start with a visit in the old section of Logrono, capital city of La Rioja and follow in the footsteps of those who made the pilgrimage along the Old Route. Along the way we will take in the gothic church of Santiago, the Fountain of the Pilgrims and the Shelter.

Later we will discover Santo Domingo de la Calzada together. This place was created for those making the pilgrimage so it includes a hospital, a Cathedral and a beautiful Main Square.

Today we'll have a picnic lunch from the freshest local produce available.

We enjoy dinner together in Burgos this evening.

Hotel Silken Gran Teatro

Walkers: Urban Walking Logrono (Grade 1, 1.5 kms in the city centre.)

Santo Domingo de la Calzada (Grade 1.5, 2 kms. Following the Pilgrim's path into town we start on level ground through the vineyards, up over the bridge and into the village past ruins and orchards. The church in the town centre is amazing.)

Villafranca Montes de Oca to Puerto de la Pedraja (Grade 2, 5 kms. Uphill from the small village is an easy gradient. Then it's a walk through forest areas along a stoney path to reach Alto de Valbuena from where its downhill to Puerto de la Pedraja.)

Puerto de la Pedraja to San Juan de Ortega (Grade 1.5, 5 kms. Downhill though the forest, along good paths with a gentle curve into the hamlet.)



Wednesday 27 BURGOS (B)

A day to explore Burgos and uncover its rich history and its link with our British heritage and soap factories. At the Renaissance gate of Santa Maria we will find out more about El Cid and the origins of Castile. A walk through the city will take us to the Casa del Cordon, the Main Square, the Paseo del Epsolon promenade and the Consulate. In the outskirts we will discover two great monuments: the Cistercian monastery of Las Huelgas, a royal pantheon from the 13th century; and the Cartuja de Miraflores, church and burial place for the parents of Isabella the Catholic, Queen of Castile.



Walkers: Urban Walking Burgos (Grade 1, 1.5 kms in the city centre: morning)

Thursday 28 BURGOS – LEON (B)

We continue on our way and travel to Leon via Fromista and San Miguel de la Escalada.

Leaving Burgos we will be following the Path of St James in the Castilian plains. As one of the capitals of Medieval Spain, Leon offers Romanesque style works of art in painting, sculpture and architecture. For those of you who enjoy stained glass windows the Gothic cathedral has one of the most important collections in Europe.

Hotel Conde Luna

<u>Walkers</u>: Boadilla del Camino to Fromista (Grade 1, 5 kms. Boadilla is a small village which is adjacent to the Castilla Canal. We pass hay fields and trot along the path beside the canal until we reach Fromista.)

Leon (Grade 1, 2 kms. We walk in the mediaeval heart of Leon, exploring its many treasures, in particular the amazing stain glass windows in Leon Cathedral.)

Friday 29 LEON – PONFERRADA (B, L)

Moving on today we will travel towards Ponferrada, taking in Astorga. At Astorga, another city of Roman origin, we will find a perfect Roman and Medieval city wall. There is also a Gothic cathedral and its modernist Anglican



Palace designed by famous architect Antonio Gaudi.

We have a traditional "Maragato" lunch near Astorga.

In the afternoon we will traverse one of the most authentic and untouched sections of the Path of Saint James – Rabanal del Camino, Cruz de Ferro and Molinaseca – ending at Ponferrada, known for its famous castle of the Knights Templar.

Hotel Aroi Ponferrada

<u>Walkers</u>: Urban walking Leon (Grade 1, 1.5 km. Walking in the city centre.) Astorga (Grade 1, 1 km. Village walking.)

Foncebadon to Cruz de Ferro (Grade 3, 2 km. Ascending to the Iron Cross we walk along country paths to take in the views across the mountains. It's a short walk but worth it to approach the Pilgrim stones on foot.)

Molinaseca to Ponferrada (Grade 1.5, 8kms. A lovely walk though the countryside downhill into Ponferrada. The path follows a minor road until we reach the outskirts of Ponferrada, then the path crosses behind the houses and suddenly there is the Templar castle on our left. We pass this and arrive at our hotel in the old town centre.)

Saturday 30 PONFERRADA – SANTIAGO DE COMPOSTELA (B)

The end of our pilgrimage is in sight, as today we travel the last section from Ponferrada to Santiago de Compostela via O Cebreiro and Portomarin.

Our journey is along the green countryside of Galicia until we arrive at the Mino River in Portomarin. A necessary place for a defensive site and so here we will find the church-fortress of Saint Nicholas.

We will check into our hotel and you can rest a while before we have an independent dinner.

Hotel Palacio del Carmen

<u>Walkers:</u> O Cebeiro (Grade 1, 1 km. High in the hills, this charming hamlet was the home of the priest who revised the Camino in the 20th century. Beautiful stone buildings and well worth a visit.)

Portomarin (Grade 1, 1.5 km. Another charming Spanish village with medieval streets and lots of evidence of pilgrims.) Melide to Boente (Grade 1.5, 4.5 kms.





From the village of Melide the path enters a forest and crosses a stream. Undulating countryside. This is a really nice walk and an interesting insight into rural Spanish life.)

Santiago de Compostela (Grade 1, 1 km. A must do walk as we pass under the Pilgrim's Gate, through the medieval streets and into the Cathedral Square.)

Sunday 31 SANTIAGO DE COMPOSTELA (B)

A whole day to explore this famous destination. There is the possibility of attending the Pilgrims' Holy Mass (noon in the Cathedral) or at the very least lighting a candle for all those revelations you have had along the way.

Monday 1 SANTIAGO DE COMPOSTELA (B)

JUNE 2020

Today we travel out to Finisterre, the end of the world. This rocky outcrop marks the traditional end of the Way of St James. The pounding Atlantic Ocean is wild and bracing and makes a fitting place to fulfill another tradition – burning something you have carried the length of the



way. (Socks are a good option, a letter to yourself, a wooden walking stick.) We will stop for an independent lunch at one of the small fishing villages along the coastline.

Tuesday 2 SANTIAGO DE COMPOSTELA – BARCELONA (B)

Free time in Santiago before our transfer to the airport for our flight to Barcelona.

We will be met at Barcelona airport and taken to our hotel.

Gallery Hotel

Wednesday 3 BARCELONA (B, D)

Barcelona has many delights with surprises, and some of them quite gaudy, but you will see. We will have a guided tour including Sagrada Familia (interior) and the Gothic Quarter.

The afternoon will be at leisure or if you want you can join me on a hunt for the oddest building in Barcelona.

After all that excitement we will gather together for a dinner with Flamenco Show.



Thursday 4BARCELONA – SINGAPORE (B)
This morning we transfer to Barcelona Airport for our flight to Singapore.Friday 5SINGAPORE – HOMEWARD ...
Hotel day-rooms await us in Singapore after our morning arrival and before our
departure for New Zealand this evening.

Village Hotel Changi

Saturday 6 ... HOME

We arrive home with wonderful memories of cleaning shoes, laughing with friends and experiencing a unique inner and outer journey.

Meal Codes: B = breakfast L = lunch D = dinner



Inner and outer journey .. Escorted by Stu McGregor – Departs 14 May, 2020 24 REFRESHING DAYS



Way of St James

WHO'S WHO?

TOURS DIRECT

- TOURS DIRECT is the organiser of this 2020 'WAY OF ST JAMES TOUR' and is TAANZ Bonded.
- Physical address: Level 10, 63 Albert Street, Auckland City
- Website: www.toursdirect.co.nz
- Phone: 09-368-1640

STU MCGREGOR – TOUR LEADER

The Way of St James tour is escorted from New Zealand.

Stu is an ardent fan of art, religious history, design and architecture. He is interested in

people and loves listening to their stories. Over the years he has worked as an engineer, graphic designer & IT consultant. He has recently begun exploring performance poetry and playing live music in small settings. Don't be surprised if he sees the funny side of almost anything as life is an adventure to be enjoyed as we can!

For 24 fascinating days, loads of fun, great company and some of the most wonderful memories you'll ever make ... join Stu on 14 May 2020 when he's off to explore The Way of St James!







Inner and outer journey .. Escorted by Stu McGregor – Departs 14 May, 2020 24 REFRESHING DAYS



Way of St James

MONEY

1.	TOUR PRICE		TOUR	
	• TOUR PRICE:	\$12,900 per person, share twin (estimate)	PRICE	
	• SINGLE SUPPLEMENT:	\$2,800 (estimate)		
	• DEPOSIT:	\$750 per person payable when booking		
	If you cancel for any rea Direct will refund your			
	• FINAL PAYMENT:	due 28 February, 2020		
	• NOTE: Tour price to be	e confirmed in mid January 2020		
2.	A VERY INCLUSIV	e Tour	Comparing	
When you're comparing similar tours and prices being offered, please bear in mind that this tour is very inclusive:		TOURS & PRICES		
	☑ All international airfares included.			
	☑ All airline ticketable taxes and fuel surcharges included.			
One night stopover in Singapore on the way to Paris.				
☑ Hotel day room in Singapore on the way home.				
	☑ All group tipping included.			
	☑ Complimentary Travel G	uides for France and Spain included.		
3.	TRAVELLING ALON	NE – &	A Single	
	WANTING A SING	ile Room	ROOM?	
If you desire single accommodation throughout the tour you will be charged the single supplement of \$2,800 (estimate) . We have a maximum of five single rooms available on the ' WAY OF ST JAMES TOUR '				







MONEY – PAGE 2



Inner and outer journey .. Escorted by Stu McGregor – Departs 14 May, 2020 24 REFRESHING DAYS



Way of St James

TRAVEL INFO

1.	Flights: International Schedule*	INT'L FLIGHT
	 AUCKLAND TO SINGAPORE (Singapore Airlines) depart Auckland – 2.10pm – Thursday 14 May arrive Singapore – 9.00pm – Thursday 14 May 	TIMES
	 SINGAPORE TO PARIS (Singapore Airlines) depart Singapore – 12.15am – Saturday 16 May arrive Paris – 7.35am – Saturday 16 May 	
	 BARCELONA TO SINGAPORE (Singapore Airlines) – via Milan depart Barcelona – 10.10am – Thursday 4 June arrive Singapore – 7.00am – Friday 5 June 	
	 SINGAPORE TO AUCKLAND (Singapore Airlines) depart Singapore – 10.45pm – Friday 5 June arrive Auckland – 12.20pm – Saturday 6 June 	
	* Flight schedule subject to change.	
2.	INCLUDED IN TOUR PRICE?	WHAT'S
	Economy class airfare, Auckland to Paris and Barcelona to Auckland.	INCLUDED
	Economy class airfare from Santiago de Compostela to Barcelona.	
	Airline ticketable taxes and fuel surcharges.	
	One night stopover in Singapore on the way to Paris.	
	Hotel day room in Singapore on the way home.	
	Accommodation in 2-star, 3-star, 4-star and 5-star hotels.	
	☑ High speed train from Paris to Lyon.	
	☑ Touring by modern air-conditioned motorcoach.	
	20 breakfasts, 2 lunches and 6 dinners.	
	☑ All sightseeing and excursions as detailed in itinerary.	
	☑ Services of English-speaking local guide.	







TRAVEL INFO – PAGE 2

	Assistance of your kiwi tour leader, Stu McGregor.	
	Gratuities to local guide and motorcoach driver.	
3.	NOT INCLUDED IN TOUR PRICE?	WHAT'S NOT?
	Passport fees.	
	Meals other than those stated in the itinerary.	
	Drinks with meals or otherwise.	
	Items of a personal nature, such as laundry and phone calls, etc.	
	Iravel insurance.	
4.	RECOMMENDED HEALTH & FITNESS	HEALTH &
	This 24-day tour will be a delightful experience, but good health and	FITNESS
fitne	ess is required:	
	 Many places we visit involve walking over uneven ground. You need to be sure-footed. 	
	 As this is a <u>walking tour</u> there will be scheduled walks most days. 	
	 <u>If you have any doubts</u> – if you're unfit or suffer from any existing medical complaint or physical disability, please talk to your travel agent and your doctor <u>prior</u> to making your booking. 	
5.	TRAVEL DOCUMENTS	Passports
6 mo	Етс	
for h	(ii) RETURNING RESIDENT'S VISA : A Returning Resident's Visa is required nolders of other than NZ Passports.	
may	(iii) VISAS : No visas are required if you have a New Zealand passport. Visas be required if you have other than a NZ passport.	



Way of St James

BOOKING CONDITIONS

TOUR PRICE

"WAY OF ST JAMES": \$12,900 (estimate*)

Single Supplement: \$2,800 (estimate*)

* Tour price to be confirmed in mid Feb 2020

TOUR PRICE INCLUDES:

- 1. Economy class airfare, Auckland to Paris and Barcelona to Auckland.
- Economy class airfare from Santiago de Compostela to Barcelona.
- 3. Airline ticketable taxes and fuel surcharges.
- 4. One night in Singapore on the way to Paris.
- 5. Hotel day room in Singapore on the way home.
- 6. Accommodation in 2-star, 3-star, 4-star and 5-star hotels.
- 7. High speed train from Paris to Lyon.
- 8. Touring by modern air-conditioned motorcoach.
- 9. 20 breakfasts, 2 lunches and 6 dinners.
- 10. All sightseeing and excursions as detailed in itinerary.
- 11. Services of English-speaking Tour Director.
- 12. Assistance of your kiwi tour leader, Stu McGregor.
- 13. Gratuities to Tour Director and motorcoach driver.

TOUR PRICE EXCLUDES:

- 1. Passport fees.
- 2. Meals other than those stated in the itinerary.
- 3. Drinks with meals or otherwise.
- 4. Items of a personal nature, such as laundry and phone calls, etc.
- 5. Travel insurance.

Minimum number: Tour costs are based on a minimum of 12 travellers. TOURS DIRECT reserves the right to cancel the tour if this number is not reached. If this happens, your deposit will be fully refunded. This action will relieve TOURS DIRECT of any further liability to the client. All indications are that this tour will be well supported.



<u>Maximum number</u>: The Way of St James tour is limited to a maximum of 17 travellers.

CANCELLATION & REFUNDS

Notice of cancellation must be made in writing to your travel agent.

75 days or less before departure – no refund

INSURANCE

You agree that we will have no liability for any loss or damage of any kind (direct, indirect, consequential or otherwise) you may suffer resulting from cancellation, loss of luggage and personal property, medical expenses, and the effects of accident, however it is caused.

It is your responsibility to insure yourself fully.

INFORMATION PACK VALIDITY

Considerable care has been taken to compile this information pack but circumstances may necessitate changes in itinerary and costs, in which case you will be informed as soon as possible. TOURS DIRECT cannot be held responsible for any changes which may occur and reserves the right to increase the price of any travel arrangements up to the date of departure. This includes adjustment for devaluation, fuel surcharges, airfare increases as well as international exchange rate fluctuations. Singapore Airlines do not, by virtue of their endorsement of this information pack represent themselves as either contracting with any purchaser of a holiday from TOURS DIRECT or as having any other legal relationship with such purchaser.

BOOKING CONDITIONS

1. The guarantees under the Consumer Guarantees Act 1993 will apply to services supplied by us except where they are acquired, or are held out as being acquired, for business purposes.

1.1 The services that TOURS DIRECT supply consist of arranging and coordinating travel, entertainment and accommodation facilities and services, and making bookings, issuing tickets and vouchers to be redeemed by Suppliers. We will not be liable for any loss or





CONDITIONS – PAGE 2

damage of any kind (direct, indirect, consequential or otherwise) which you may suffer resulting from selection of those suppliers, or your use or consumption of, or inability to use or consume those facilities or services.

1.2 We undertake to perform these services with reasonable care and skill. We will not be liable for any loss or damage which results from the act, default or omission of any person other than ourselves, our employees or agents, or any cause independent of human control. This includes (but is not limited to), loss or damage which arises directly or indirectly from any act of God, weather disruptions, dangers incidental to the sea, fire, breakdown in machinery or equipment, acts of Governments or other authorities de jure or de facto, wars whether declared, or not, hostilities, civil disturbances, strikes, riots, deaths, pilferage, epidemics, quarantines or medical or customs regulations.

1.3 We are not able to exercise control over services we do not supply directly, therefore we will not be responsible for any loss or damage arising from:

- Any booking made directly with a service Supplier by another travel agent; or
- Any services which are not provided by us and which are additional to those described in this information pack

2. <u>Supply of Travel, Entertainment, Accommodation</u> Services and Facilities

2.1 When we make your bookings with the Suppliers of travel, entertainment and accommodation facilities or services, we are acting as a booking agent for the Suppliers.

2.2 All travel, entertainment and accommodation facilities or services are supplied directly to you by the Suppliers. We have no control over the facilities or services themselves, or the manner in which they are provided by the Suppliers. Therefore you should be aware of the following conditions:

- We will not be liable for any loss or damage of any kind which may arise from your use of, consumption of, or inability to use or consume those facilities or services.
- The provision of those facilities or services is subject to the terms and conditions of your contract with each Supplier.
- Where for any reason, a Supplier is unable to provide particular facilities or services, then that Supplier may be entitled, under its contract with you, to substitute those services or facilities with comparable or equivalent facilities, or services without incurring any liability to you. You should check your contract with each Supplier.
- All facilities or services described by us are subject to availability from the Supplier.
- We will not be liable or responsible for any loss or

damage relating to your luggage, personal possessions, health or welfare, or delays or travel disruptions unless these arise directly from the service we provide to you.

3. <u>Business Purposes</u>

You agree that where our services are acquired for business purposes, or where you hold yourself out for acquiring our services for business purposes, the Consumer Guarantee Act 1993 will not apply to any supply of goods or services made under these conditions and we will not be liable or responsible for any loss or damage of any kind to you, including any consequential loss or damage however it may be caused.

4. Information in this Pack

4.1 While we have exercised reasonable care and skill to ensure that the contents of this information pack are correct, accurate, and up-to-date at the time of production, please note that the contents of this pack are based on information supplied to us by the Suppliers.

We do not have and cannot be reasonably expected to have, personal knowledge about all of the facilities or services provided by each Supplier.

4.2 Facilities or services may change after the date of pack production. We endeavour to keep you informed of any changes to information in this pack which are brought to our attention. Prior to booking, you should ask your travel agent about any changes to the published information of which they may be aware. You should also make sure that if your travel agent is advised of changes which occur after booking, they are able to contact you.

5. Prices

5.1 Unless otherwise specified, all prices shown in this information pack are on a per person/twin share basis and are expressed in New Zealand dollars.

5.2 Events beyond our control, such as currency fluctuations, changes to the price of aviation fuel or changes to the cost of services or facilities may result in the prices charged to you being different from those shown in this information pack. You should check all prices with your travel agent before making reservations and before making final payment

5.3 Prices may also be liable to variation between the time of booking and departure. We reserve the right to vary the price up until the time of your final payment being received by us.

5.4 Receipt of a deposit will be taken as an understanding by the Company that the participant has read and agrees to abide by these terms and conditions.

6. Legal Claims

Any claims or legal action in connection with the provision of our services to you will be governed by the



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laws of New Zealand. Any claim or legal action against the Suppliers is likely to be subject to the terms of your contract with them, and may be governed by the laws of other countries.